CFK is now using FedEx shipping labels!

What does this mean for you

The majority of our shipping process will remain the same but instead of using UPS you will use FedEx locations and labels.

UPS shipping labels will still be valid until **November, 1st 2016**

Feel free to reach out to your representative, call our main line at 800-420-0235, or send us an email to CFK@ProductRecoveryServices.com if you have any questions

Frequently Asked Questions

1. Q: Can I still use the UPS shipping labels I currently have?

   A: Yes, you can still use your UPS shipping labels UNTIL November 1st.

2. Q: What do I do with my labels after November 1st?

   A: These labels will no longer be valid and can simply be thrown away.

3. Q: How do I get prepaid FedEx shipping labels?

   A: You will still contact your representative or go onto our website at CFKtoday.com to request shipping labels.

4. Q: Can I still have labels emailed to me?

   A: Yes, shipping labels will still be emailed or physically mailed as requested.

5. Q: How do I track my shipment?

   A: You should still write down the 22 digit tracking number located at the bottom of the label, just like you did when using UPS. You can enter this number online at http://www.fedex.com/us/track to track if your box has been received.

6. Q: Will my boxes be collected differently?

   A: No, you can still leave your boxes in your local pickup/drop off spot, the only difference is you need to make sure it is for FedEx and not UPS.

7. Q: What if I do not have a FedEx pickup/ drop off spot on site?

   A: Just like when we had UPS, you can always take your boxes to your local store. Visit http://www.fedex.com/us/dropbox to find a location near you.

When in doubt—toss them out!

We would rather you use the correct labels to ensure your items make it to us then try to save the old UPS shipping labels.

PRODUCT RECOVERY SERVICES